

DRY & STORE®

Operating Instructions

IMPORTANT SAFEGUARDS

This product is for household use. When using electrical products, especially when children are present, basic safety precautions should always be followed, including:

READ ALL INSTRUCTIONS BEFORE USING

DANGER – To reduce the risk of electrocution:

- Do not use while bathing.
- Do not place or store product where it can fall or be pulled into a tub or sink.
- Do not place in or drop into water or other liquid.
- Do not reach for this device if it has fallen into water. Unplug immediately.

WARNING – To reduce the risk of burns, electrocution, fire, or injury to persons:

- Closely supervise use by, on or near children or invalids.
- Use this product only for its intended use as described in this manual.
- Never operate this product if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return it to the place of purchase or service center for examination and repair.
- Never place the product on a soft surface such as a bed. Keep any air openings free of lint, hair, and the like.
- Do not use outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered.
- The AC adapter included with your unit is made specifically for this product. Do not use it with another appliance, and do not use an adapter from any other electrical device in its place.
- Some Dry & Store units use germicidal ultraviolet light (UV) for sanitizing. This light will not illuminate when the lid is open. Do not modify or override any components that may allow exposure to UV light.
- If the lamp shatters, unplug immediately. Wear gloves when removing glass particles. Dispose of properly.

NOTE: This product is not designed to diagnose, prevent, monitor, treat, or alleviate disease.

OPERATING CONDITIONS

The operating temperature range of this appliance is 95° to 104° F (35° to 40° C). This appliance will function properly at indoor ambient temperatures from 65° to 86° F (18° to 30° C).

SAVE THESE INSTRUCTIONS

Introduction

This product has been designed for all types of hearing instruments, including hearing aids, noise maskers, ear monitors, and implant equipment. Used daily, it can help most hearing instruments sound better, last longer, and perform with a high degree of reliability, and in high-humidity conditions zinc air battery life can be extended. With its exclusive Dry-Max™ technology, Dry & Store removes damaging moisture accumulation, dries earwax, and sanitizes surfaces exposed to its germicidal lamp (where applicable).

Before Your First Use (Important)

1. Activate the desiccant: A disposable Dry-Brik, which must be replaced every two months, is included. The Dry-Brik performs two important functions: (1) to permanently remove the moisture molecules that are released from the devices during the drying cycle, and (2) to drive the relative humidity inside the box to a much lower level than is possible with just a heater, thus maximizing the drying capability.

To activate the Dry-Brik, remove the foil cover (**Figure 1**). Do not remove the foil until you are ready to use the Dry-Brik, because once it is removed the Dry-Brik will begin adsorbing moisture.



2. Record the activation date: To alert you when it is time for replacement, a card is attached to each Dry-Brik. Write the date that the Dry-Brik was placed in service on this card (**Figure 2**).



NOTE: To ensure maximum performance, change the Dry-Brik every 2 months.



3. Place the activated Dry-Brik in your unit, as shown in **Figure 3**.

4. Connect the AC adapter: The small circular plug fits into the rear of the unit (**Figure 4**). Do not force; it should slide in easily. Finally, plug the AC adapter into an active electrical outlet.



* Some models do not contain a germicidal lamp. If this applies to your appliance, disregard any instruction or comment that refers to “germicidal,” “blue light,” “ultraviolet,” “UV,” or “lamp.”

Instructions for Use

1. Wipe excess moisture and earwax from your hearing aids before placing them in the drying chamber. Open the lid and place your hearing instruments or implant hardware in the large compartment on the right. You may leave the batteries in, but open the battery cover to allow for air circulation.
2. Close the lid and gently press the start button, which is on the front of the unit (**Figure 5**). A green glow, visible behind the start button, will be present for the entire drying cycle, which is approximately 8 hours. Best results come from a complete 8-hour cycle, but periods as short as 30 minutes will be beneficial. All operations cease when the lid is opened, which resets the timer.



If your unit has a UV sanitizing lamp, a blue light will be visible on the top of the unit for 1½ minutes after the unit is started, indicating that the sanitizing cycle is operating.

3. It is important that the Dry-Brik be replaced two months from the date of activation in order to ensure the highest level of care for your hearing instruments. Deposit the depleted Dry-Brik in household refuse.

About the UV Sanitizing Cycle*

Ear molds and hearing instruments harbor germs and bacteria. Some models include a germicidal UV lamp that kills such organisms, and many users will experience reduced itching and irritation as a result. The sanitizing effect is strongest close to the lamp and decreases with distance. However, this appliance is not a sterilizer, and the manufacturer makes no claims as to degree of bacterial kill. It is not designed to diagnose, prevent, monitor, treat, or alleviate disease. The UV lamp may be removed without affecting the drying capability, as it is not part of the heating cycle.

Use with Implant Equipment

Implant hardware must be kept dry to function properly, and regular use of this appliance can eliminate moisture that accumulates from the environment and/or perspiration. Some users may notice an improvement in zinc-air battery life, especially in hot and humid weather. Individual results will vary. Here are some specific suggestions:

- **Behind-the-ear speech processors:** Leave zinc-air batteries in the processor (where applicable) but remove the battery cover. Place the processor, headpiece and cable in the drying compartment on the right. Do not put anything except the desiccant on the left side of the tray.
- **Body-worn speech processors:** Place as many components in the drying compartment as will comfortably fit without crowding, in order to allow unimpeded air flow. Size limitations might mean that the processor will need to be maintained separately from other hardware. If this is the case, the microphone assembly should be maintained more frequently than the processor, as it is more susceptible to moisture damage. The battery pack may need to be removed from some processors, if the combined size is too large for the drying compartment.

General Product Care

For best results, do not operate this appliance in high-humidity locations such as a bathroom. Keep the lid closed at all times, because the effectiveness of the desiccant will be reduced due to moisture adsorption from the surrounding air. Clean with a soft cloth. Never use strong cleaning agents or abrasives. Do not spray any liquid into the tray or onto the UV lamp.

Troubleshooting Problems

- *No lights illuminate after pressing the start button:* Is the lid closed tightly and has the start button been pushed? If yes, verify that the AC adapter is securely connected to both the appliance and the outlet/mains and that the outlet/mains is not controlled by a wall switch which is in the off position. Next, try another AC adapter (available from the place of purchase, a service center, or at www.dryandstore.com). Replace it only with an adapter provided by the manufacturer. If the unit still will not start, the internal electronics may be faulty, so return it to the place of purchase or service center for evaluation.
- *Unit is noisy:* Noise problems are usually fan-related. Sound resonates inside the unit, so some noise is to be expected, even from the high-quality ball-bearing fan used in this product. If the fan noise varies in intensity or frequency, disconnect the unit from power and check for obstructions. If none, have the unit serviced.
- *Unit is not drying properly:* Has the Dry-Brik been replaced regularly? It is important that it be replaced every two months according to the instructions. Check for fan movement. If no fan sound can be heard, return the unit to the place of purchase or service center for evaluation.

For units that include a UV lamp:

- *Blue light is not visible during first 1½ minutes of the operating cycle, but the green light is on:* Check that the UV lamp is firmly positioned in its sockets. If not, remove and reposition the lamp, then re-start the unit with the lid closed tightly. If the blue light does not illuminate during the first 1½ minutes, replace the UV lamp (available from the place of purchase, a service center, or at www.dryandstore.com). Replace it only with the special lamp provided by the manufacturer. If both blue and green lights fail to light, see “No lights illuminate...” above.
- *Metal bead inside UV lamp:* Depending on the lamp manufacturer, some lamps have a metal bead inside the tube, and this is perfectly normal. It is a result of an environmentally-sensitive manufacturing process that minimizes airborne pollutants.

If none of the above solves the problem:

In North America, call Customer Service at 1-888-327-1299 or visit www.dryandstore.com

Outside North America, contact the place of purchase or a service center for evaluation.

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